

APPENDIX A

Community & Adult Services Committee - Draft Copy for Annual Report Committee Page – “Highlights of Our Work During 2021-22”

Our Membership – *photos to be sourced from library*

Councillor Shaun Jenkins – Chair

Councillors Ali Ahmed, Joe Carter, Andrea Gibson, Ashley Lister, Philippa Hill-John, Sue Lent, Norma Mackie and Mary McGary.

Our Purpose

- The Community & Adult Services Scrutiny Committee works to improve the Council’s services and policies in the areas of community and adult services. This includes matters which relate to housing, neighbourhood renewal, community safety, mental health, community services and adult social care.
- The Committee also serves as the Council’s Crime and Disorder Scrutiny Committee, reviewing actions taken by the Community Safety Partnership to address local issues of crime and disorder.
- We monitor the effectiveness of who the Council works with, its performance levels, how resources are spent, the effectiveness of measures in place and look to identify possible areas for improvement.

Our Achievements during 2021-22

- During the year, we were keen to examine the impact of serious violent crime, and the work being done to prevent it from happening in the city. As a committee, we are acutely aware that serious violent crime can have a devastating, wide-ranging impact on individuals and the wider community, and so, we have strived to ensure responsible bodies consistently work with a strict, unyielding focus, on preventing and reducing instances of violent crime. We undertook in-depth scrutiny on how the local Community Safety Partnership is working to address and prevent such instances arising in Cardiff, engaging with a range of key witnesses such as the **South Wales Police & Crime Commissioner, South Wales Police Chief Superintendent, senior police officers, the Violence Prevention Unit, Safer Wales and Victim Support**. As part of this work, we were able to contribute to the upcoming Violence Prevention Strategy and put forward a number of recommendations including, more police patrols in the city, a streamlined process to ensure regular and direct communication between the police and elected members and robust support to prevent family breakdowns.

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- We have also examined the **noise complaint process which derive from private, domestic settings** and contributed to the development of the Council's upcoming, 'Noise Policy'. As part of this work, we explored the efficiency of the current system, along with the public's awareness and access to the service. We felt it was essential that the service has insight into the current service standards and satisfaction rates of those who have used the service, and so we recommended a survey with complainants be prioritised and implemented as soon as possible.
- Throughout the year, we have assessed how services supporting adults with care and support needs have responded to the pandemic along with their plans for recovery. We have strived to ensure that the **long-term health and well-being** impacts of Covid-19 on Cardiff's adult population are adequately recognised and resourced and contributed to the development of the Council's Ageing Well Strategy.
- We have continued to monitor the Council's target to **deliver 1,000 new Council homes by December 2022** and have been involved in influencing the update of the Council's Design Standards document. Helping to ensure that each property developed by the Council, is of a high quality and adds a real, and lasting, positive impact for future occupiers and communities.
- Cardiff Council's housing service manages over 13,000 council homes and we wanted to explore the **efficiency of the Council house repair and maintenance service**. To assess how the Council manages the quality of its existing stock, and provides its tenants with safe, high-quality housing. To inform this work, and as part of our ongoing commitment to represent the views of residents, we contacted over 6,000 council tenants by post and 4,000 tenants by email, requesting they complete a survey, conducted by the Scrutiny Research Team, to provide us with critical insight into the service and inform our considerations.

Quotes:

[In reference to a meeting dedicated to preventing serious violent crime in Cardiff] "This has been a particularly good session which has brought out the complexities of the issue, and I thank you for probing it in the way that you have."

**Police & Crime Commissioner, Alun Michael & Cllr Lynda Thorne, Co-Chairs
of the Community Safety Leadership Board**

"Thank you for inviting us to be part of the meeting [Serious Violent Crime] We look forward to being able to help in the future, and reading any feedback / comments"

South Wales, Victim Support